Central Marin Sanitation Agency (CMSA), located at 1301 Andersen Drive in San Rafael, is a wastewater treatment facility that provides wastewater services to residents and businesses in Central Marin County. Wastewater treatment at CMSA is a complex process involving biological, chemical, and mechanical systems that are continuously operated and controlled by high trained and certified staff. The treated water is environmentally safe and is discharged into the San Francisco Bay.

Occasionally, unpleasant odors unavoidably occur at wastewater treatment facilities, but with the proper diligence, odors can be significantly minimized. At CMSA efforts are made to make sure our neighbors are not offended by unpleasant odors. CMSA’s multifaceted odor control program involves many work procedures and process adjustments such as:

- chemical treatment at key points in the wastewater collection system
- daily odor control inspections
- adjusting an odor management process such as chemical dosing rates
- equipment maintenance to ensure optimal performance
- routine cleaning of equipment and process tanks

CMSA spends a third of a million dollars annually for odor control.

Should you experience unpleasant odors near your home or business, please let us know so that we can properly respond. You may either call us at 459-1455, ext. 2, or complete the following form and fax it (459-3971), or drop it off at our office. If requested, someone will call you to let you know the status of your report.

---

**Odor Report**

Name: ___________________ Location of Odor: ___________________ Date & Time: ___________________

Telephone: ____________ FAX: ____________ Weather Conditions: _______________ Wind Direction: ____________

<table>
<thead>
<tr>
<th>ODOR INTENSITY</th>
<th>1 - VERY WEAK</th>
<th>2 - MODERATE</th>
<th>3 - STRONG</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 - VERY STRONG</td>
<td>5 - UNBEARABLE</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SMELLS LIKE</th>
<th>INTENSITY OF ODORS</th>
<th>SMELLS LIKE</th>
<th>INTENSITY OF ODORS</th>
</tr>
</thead>
<tbody>
<tr>
<td>BURNT, SMOKEY</td>
<td>___________</td>
<td>GARBAGE TRUCK</td>
<td>___________</td>
</tr>
<tr>
<td>AMMONIA</td>
<td>___________</td>
<td>SHARP, BITING, ACID</td>
<td>___________</td>
</tr>
<tr>
<td>PETROLEUM</td>
<td>___________</td>
<td>MUSTY, MOLDY</td>
<td>___________</td>
</tr>
<tr>
<td>SWEET, SOLVENT</td>
<td>___________</td>
<td>OUTHOUSE</td>
<td>___________</td>
</tr>
<tr>
<td>GARLIC, ONION</td>
<td>___________</td>
<td>CHEMICAL, DISINFECTANT</td>
<td>___________</td>
</tr>
<tr>
<td>METALLIC</td>
<td>___________</td>
<td>BAY MUD</td>
<td>___________</td>
</tr>
<tr>
<td>OTHER (SPECIFY):</td>
<td>___________</td>
<td></td>
<td>___________</td>
</tr>
</tbody>
</table>

**OFFICE USE ONLY**

Report received by: ____________
Report routed to: ____________
General Manager ____________
Treatment Plant Mgr ____________
Process Ctrl Coord ____________
Operations Supv ____________
Env. Services ____________
Operator in Charge ____________
Central Marin Sanitation Agency was formed in 1979 under a joint exercise of powers agreement between the San Rafael Sanitation District, Sanitary District No. 1 and Sanitary District No. 2 of Marin County, and the City of Larkspur. The treatment facility began operation in 1985 and provides treatment and disposal of biosolids and wastewater for Corte Madera, Fairfax, Greenbrae, Kentfield, Larkspur, San Anselmo, San Rafael, and the California State Prison, San Quentin.

The governing body is a six member Board of Commissioners that are appointed onto the CMSA Board by the member agencies. Representation is comprised of two members each from San Rafael Sanitation District and Sanitary District No. 1, and one member each from Larkspur and Sanitary District No. 2. The Commission is primarily a policy setting body that meets monthly.

Central Marin Sanitation Agency
1301 Andersen Drive
San Rafael, CA  94901
(415) 459-1455
Fax: (415) 459-3971
www.cmsa.us